



**Elliott Company**  
901 North Fourth Street  
Jeannette, PA 15644  
[(724) 527-2811  
(724) 600-8219

October 21, 2008

To whom it may concern:

The following letter is my referral to any interested party who would like to purchase Comdoc Equipment.

I have been in this department for twelve years and with the company for 32 years and we have had many different copiers, but I must admit that the Comdoc Equipment has always proven to be a good purchase.

I must admit we have had very good luck with the Copiers we have.

When we do have problems, the repairman is called and a quick response has always been seen, with a return call from the repairman asking the problem and letting me know exactly where he was and his time of arrival.

The repairman is always pleasant and always lets me know the problem and makes sure they see me before they the area.

We recently had our new machine installed. The Comdoc representative Susan Frank was great. She was a very good teacher to our Service Parts Personnel. She kept in contact with me personally. She stopped in a few days later to see how the machine was working, if I had any questions and again to let me know she is available with any questions or problems at any time. I was very impressed with her and your company. She made me feel important.

I would recommend ComDoc Equipment and Personnel to any other company.

I personally want to Thank your company and hope that we will have many more years of your service to the Elliott Company in Jeannette, PA.

Sincerely,

Paula Klocek  
Secretary  
Service Parts Department

