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To Whom It May Concern:

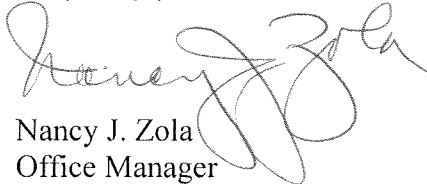
Our firm has used ComDoc copiers for many years. The copiers provide a quality product, and the service is unsurpassed. We have had occasion to use other copier suppliers and were extremely disappointed in both the quality of the copies produced and the level of service provided.

When there is a need for service on one of our copiers (which is primarily due to wear and tear from repeated use), I have found the support staff in the service department to be courteous and professional. They are thorough when requesting information regarding the nature of the problem and provide assurance that our call is important to them. The service technicians will call promptly to let us know that they are aware of our problem, to give us an estimated time of their arrival, and often to obtain more details about the nature of the problem. I find this follow-up phone call especially helpful in planning projects until the problem is resolved. Once the technician arrives, he works quickly and efficiently to fix the copier.

Over the years, ComDoc has taken steps to keep up with the latest technology. Service calls and supply requests can be placed via the internet. Timely e-mail reminders are sent to submit cumulative copy totals to a website. Even with all the latest technology, ComDoc has not lost its personal touch.

We have been very happy with our experience with ComDoc, and I would not hesitate to recommend ComDoc to a prospective customer.

Very truly yours,



Nancy J. Zola
Office Manager